

THE CAPITAL REPORTER

December 2006 Volume 4, Issue 8

Inside this issue:

<i>Current News</i>	<i>1</i>
<i>Annual Awards & Holiday Luncheon</i>	<i>2</i>
<i>Join Our Team</i>	<i>3</i>
<i>Conference News</i>	<i>4</i>
<i>SPIN!</i>	<i>4</i>
<i>AOY News</i>	<i>5</i>
<i>HDI Training</i>	<i>5</i>
<i>Calendar</i>	<i>6</i>

*Happy Holidays
To You
And Yours!*



**HDI CAPITAL AREA 2006
LOCAL CHAPTER OFFICERS**

RSVP: rsvp@hdicapitalarea.com
 P.O. Box 3423 Oakton, Virginia 22124

President: Virginia Scuderi
President@hdicapitalarea.com

Vice President-Programs: Bob Malloy
VPPrograms@hdicapitalarea.com

Vice President-Membership:
VPMembership@hdicapitalarea.com

Vice President-Communications: Sandy Seroskie
VPCommunications@hdicapitalarea.com

Vice President-Finance: Earl Brake
VPFinance@hdicapitalarea.com

Vendor Liaison James Fernandez

Newsletter Editor: Paula Locke
newslettereditor@hdicapitalarea.com

Web Master: Rafael Samuels
webmaster@hdicapitalarea.com

THANK YOU and GOOD LUCK to Bob Malloy as you begin a new phase of your career in Louisville, KY. We will miss you and look forward to crossing paths with you in the future. Please come visit us whenever you are back in the DC area. Best wishes!

Our next meeting is on January 17 in Washington DC at the Ronald Reagan Building. Watch for details in the next newsletter.

Renew the Magic and Spirit in Your Organization

Our Annual Awards Luncheon on Wednesday, December 13th at Maggiano's Little Italy features a keynote by Brad Barton, who will inspire you to renew the magic and spirit in your organization. In addition, we will recognize local area HDI Analyst of the Year nominees and announce the winner.



December 13th Meeting Featuring a Keynote by Brad Barton — Got Magic?

Get ready for a magical keynote experience charged with high energy and a powerful message for leaders. Brad shows

how the same techniques magicians use on stage can disguise dangerous illusions in the real world. Whether leading in business, serving your community, or building a rewarding personal life, you already possess all the magic you'll need to increase your bright and successful future.

Each year Brad Barton trains thousands of business professionals throughout the country. He's an honors graduate, NCAA All-American and an U.S. Olympic Trials qualifier. He served ten years as a Prevention Specialist, developing innovations and strategies for statewide programs, and received official recognition from the governor of

Utah. As an athlete, Brad illustrates how even the smallest idea can unlock tremendous power. As a successful businessman, Brad teaches how to recognize dangerous illusions in the workplace. And as a master magician, Brad shows how we all have the power to create true magic. Even if we don't see it.

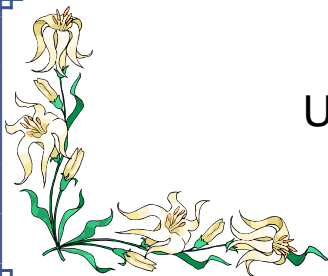
What People are Saying About Brad Barton

"Brad, you were the top of the top! Your presentation kept people talking for the rest of the week. This year was our highest rating ever. Thank you for being so dynamic. It was truly fun!" - Jay T. Astle, Intermountain Section, Institute of Food Technologists.

"Our evaluations included comments like Marvelous! I was so impressed I forgot to eat my chocolates!! Awesome! Amazing correlation to the work we do. Thanks Brad for a tremendous start to our conference." - Betty Hall, International Association of Administrative Professionals

"My expectations were set extremely high...and not predictably, were exceeded. What a delight! From the laughter and genuine, heartfelt applause, you could tell how much our managers enjoyed you. Several in attendance proclaimed; 'That was the best presentation I've ever attended'" - Carl Blair, Smith's Distribution Center Director, Kroger Foods Inc.

"You really moved our team! We thoroughly enjoyed your dynamic presentation and your message was dead on. You reconnected us to why we are in this business. It was magical." - Ryan C. Hume, State Farm Insurance Companies.



Many thanks to
U.S. Department of Commerce for hosting
the November 2006 meeting.

Join Our Team! - Deadline January 5, 2007—Election by Jan. 31.

Please send officer position you are running for with a short bio and photo to Virginia scuderiva@comcast.net.

President—must have been a previous officer (two year term):

Please inquire about responsibilities if you qualify.

Vice President, Programs (one year to complete the current term):

Identifies topics, speakers, and meeting agendas with the assistance of a programs committee, other board members, and Chapter members. Leads Chapter meetings and social activities in the President's absence. Serves as the primary contact person for fielding educational program ideas and requests and communicating these ideas to HDI Global, as well as presenting them on the web site.

The Vice President of Programs is responsible for managing the Program Committee.

The Vice President of Programs, along with other officers, is encouraged to attend the HDI Annual Conference & Expo, and the annual Local Chapter Summit, to grow professionally, network with peers, learn from other officers, and expand the overall understanding of HDI.

Vice President, Membership (one year to complete the current term):

Designs and implements strategies for building Local Chapter membership. Supports the Vice President of Programs officer in leading Chapter meetings and other activities in the President's absence. Coordinates membership drives and related activities with the Vice President of Programs. Establishes committees or programs to build membership. The Vice President of Membership has access on a continuous basis to the HDI member and prospect database for their specific geographic area.

The Vice President of Membership acts as the public spokesperson for the Local Chapter inquires in any specific area. The Vice President of Membership is responsible for managing the Membership Committee.

The Vice President of Membership, along with other officers, is encouraged to attend the HDI Annual Conference & Expo, and the annual Local Chapter Summit, to grow professionally, network with peers, learn from other officers, and expand the overall understanding of HDI.

Vice President, Communications (two year term)

Maintains Chapter mailing list and official records of Chapter activities. Records minutes of Chapter meetings and issues the meeting agenda items. Acts as primary liaison between the Local Chapter and HDI Global. Provides HDI Global with at least one copy of all announcements, newsletters, and other materials that are produced and distributed by the Chapter or on behalf of the Chapter. The Vice President of Communications works directly with other officers to contact members and prospects with meeting announcements, sending minutes and communicating with local members.

The Vice President of Communications is responsible for the Communications Committee.

The Vice President of Communications, along with other officers, is encouraged to attend the HDI Annual Conference & Expo, and the annual Local Chapter Summit, to grow professionally, network with peers, learn from other officers, and expand the overall understanding of HDI.

Webmaster (one year to complete the current term):

Responsible for designing, maintaining, and keeping the local chapter website current and operable. Works closely with other officers to post minutes, meeting announcements, newsletters, and officer information on the local chapter website.

Works with HDI Global webmaster to provide Global links on local website and vice versa.

The Webmaster, along with other officers, is encouraged to attend the HDI Annual Conference & Expo, and the annual Local Chapter Summit, to grow professionally, network with peers, learn from other officers, and expand the overall understanding of HDI.

Conference News

April 30 - May 3, 2007

Mandalay Bay Resort - Las Vegas, NV

<http://www.thinkhdi.com/hdi2007/conferencepackages.aspx>

Special Conference Discount Incentives

\$100 off HDI Members

\$100 off Conference Alumni

\$100 off Early Bird Discount: Register before February 17, 2007 to receive \$100 off the Conference or Executive Package event fee



Support Professional
Information Network SM

www.ThinkHDI.com • 800.248.5667

"10 Common Myths of Support"

Tuesday, December 19th, 2006 at 1:00pm Eastern
(12:00 p.m. Central/11:00 a.m. Mountain/10:00 a.m. Pacific)

Register now for the December SPIN to discuss the **10 common myths of support**.

These myths often form a barrier to providing effective support.
Come learn industry best practices to will help you overcome these myths.

Speaker: Rae Ann Bruno

Sponsored by





Thanks to all who sent nominations for the HDI AOY. We have three nominations and we will be revealing them and the winner at our Annual Holiday Luncheon and Awards event on December 13. Note: Meeting one week earlier than usual).



The HDI Way!

Register and prepay for any of HDI's January or February 2007 instructor-led public training courses and receive a complimentary ITIL Lite online course.

Hurry! You must register by December 29, 2006. For course descriptions, go to the HDI website: www.thinkhdi.com. Register online or call 1-800-248-5667.

Use promotional code: LITE to receive your bonus course.

HDI Training In Washington DC and Baltimore

Jan 22—23:	Support Center Analyst (SCA)	DC
Jan 24—26:	Support Center Manager (SCM)	DC
Jan 29—30:	Support Center Team Lead (SCTL)	Baltimore
Jan 31—Feb 2	ITIL Foundation	Baltimore
Mar 5—6:	Support Center Analyst (SCA)	Baltimore
Mar 7—9:	Support Center Manager (SCM)	Baltimore

For information on location, cost and registration...check out <http://www.thinkhdi.com/certification/trainingCalendar/>

Use the source code **LC06** when registering for classes.

December 2006

SUN	MON	TUE	WED	THU	FRI	SAT
					1	2
3	4	5	6	7	8	9
10	11	12	13 HDI Meeting	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

January 2007

SUN	MON	TUE	WED	THU	FRI	SAT
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17 HDI Meeting	18	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Our next meeting is on January 17 in Washington DC at the Ronald Reagan Building. Watch for details in the next newsletter.



To advertise in our Newsletter or Website—contact a Capital Area Local Chapter Officer.



Attention: HDI Capital Area Local Chapter now accepting Newsletter advertising!

Your business' name can be here in the spotlight!

- \$ 25 --- One time business card sized ad
- \$ 50 --- One time ¼ page ad
- \$250 --- One time Full Page ad

For \$100/month, your logo and a link to your website on our HDI Capital Area Local Chapter website.

Contact Paula Locke
(cherryhill01@comcast.net)
for more information!